OPINION AND AWARD IN THE MATTER OF THE ARBITRATION BETWEEN Ohio Reformatory for Women -AND-

Ohio Civil Service Employees Association AFSCME Local 11 Appearing for ORW

Roland M. Alvarez, Labor Relations/ORW

Patricia Andrews, Warden

Megan Ary, Witness

Roberta L. Bennett, Witness

Ashley Hughes, Legal Intern, OCB

Jennifer Marshall, Lieutenant

Christopher Lambert, LRO 3

Francisco Pineda, Deputy Warden Special Services

Kathy Putt, Lieutenant

Anik M. Rogers, State Trooper

Kami L. Rotelleni, Witness

Teya Sheldon, Witness

Richard Shutek, Labor Relations Officer 2

Kristy Webb, Witness

Michael Winks, Lieutenant

Laurie Worcester, Labor Relations, Specialist-2nd Chair

Appearing for OCSEA

James M. Adkins, Plumber 2

Lynn Belcher, OCSEA Staff Representative

Robert Edmonds, Grievant

Joseph Hawk Chapter 8010 Vice-president

Michael Hill, OCSEA Staff Representative

James McElvain, OCSEA Staff Representative

Timothy W. Roberts, Correction Officer, President Chapter 8010

Carolyn A. Wilkins, Program Aid

CASE-SPECIFIC DATA

Grievance No.

27-19-20041213-3816-01-03

Hearing(s) Held

August 4, 2005; August 29, 2005

Closing Arguments E-mailed

September 16, 2005

Case Decided

October 31, 2005

Subject

Sexual Misconduct, Interfering With Official Investigation

The Award

Grievance **Denied**

Arbitrator: Robert Brookins, Professor of Law, J.D., Ph.D.

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I. The Facts

This is a disciplinary dispute involving the Ohio Reformatory for Women ("Agency" or "ORW"), and the Ohio Civil Service Employees Association AFSCME Local 11 ("Union"), representing Mr. Robert Edmonds ("Grievant"). The Agency fired the Grievant on December 13, 2004 for violating Work Rules 24, 46E, and 46F. When he was terminated, the Grievant was a Correction Officer with eleven years tenure, having been hired on January 31, 1994. He was assigned to Hale Cottage and had an active written reprimand for violating Rule 8 of the Disciplinary Grid, Performance Track. Hale Cottage houses new inmates who are going through boot camp. The Grievant had a reputation among the inmates as being a strict, no-nonsense Correction Officer. Each morning, he assembled a group of approximately fifteen inmate volunteers to clean the showers in Hale Cottage.

The Grievant employed the same cleaning procedure each time. First, the walls and floors of the showers were scrubbed down. Then the Grievant would have the volunteers to fill buckets with water from faucets in the shower area. The inmates would bring the filled buckets to the Grievant as he stood in or near the showers and pass them off to him. Because the buckets had not handles, the inmates had to hold them close to their bodies as they passed them to the Grievant, a situation that he exploited.

Inmates Teya Sheldon, Kristy Webb, Kami Rotelleni, and Roberta L. Bennett testified at the arbitral hearing before the Undersigned and credibly described the Grievant's modus operandi. As the inmates handed the Grievant the buckets of water, he made sexual contact with them. Specifically, when receiving the buckets of water from the inmates, the Grievant placed one hand beneath the buckets and one on the side. Then, he would pull the bucket to himself and deliberately graze or brush against the inmates' breasts and/or crotches usually with the hand beneath the bucket. Occasionally, he would touch an inmate's crotch and

Hereinafter collectively referred to as the ("Parties").

Joint Exhibit 1, at 1.

Management Exhibit 1, at 7.

See also ORW's Investigatory Report, Joint Exhibit a, at 11-21.

brush all the way up her body, grazing over her breasts. Some inmates sought to avoid his touch. For example, some inmates tried to stand further away while passing the bucket of water, but the Grievant would usually extend the hand further beneath the bucket to contact the inmates' breasts or crotches. At least one inmate requested a bucket with a handle but did not get it.

Not all of the inmates viewed the Grievant's touch to be unwelcome. Ms. Roberta L. Bennett, a former inmate, desired the Grievant's physical attention because she had not been with a man for approximately four months when the Grievant began touching her. The Grievant would regularly assigned Ms. Bennett to inventory items in the broom closet and assigned various tasks to other inmates to keep them busy and out of the way. Then he would join Ms. Bennett in the broom closet and rub her vaginal area and breasts. Occasionally, he actually penetrated her vagina with his fingers while rubbing her breasts. On at least one occasion, Inmate Bennett rubbed the Grievant's crotch through his pants.

On April 14, 2004, four inmates informed Correction Officer Howard Smith that an unnamed staff member had sexually assaulted two inmates. C/O Smith passed the information to his superiors. And on April 18, 2004, during an interview with Warden Patricia Andrews, the Grievant, who had union representation, stated that he "may have, on accident, touched the breasts of an inmate . . . [because] it is a very close area in the inmate bathroom cleaning area. Labor Relations Officer, Roland M. Alvarez, testified that the Grievant said "he may have accidentally touched the breast of an inmate near the bathroom of Hale Cottage. That same day, the Warden placed the Grievant on administrative leave with pay while ORW investigated the matter. On April 21, 2004, Inmate Russell told C/O Smith that Inmate Teya Sheldon had accused the Grievant of misconduct because he was "mean and an asshole." C/O Smith reported these accusations to his superiors.

Joint Exhibit 1, at 31.

<u>\6</u> *Id*.

 $[\]sqrt{2}$ Joint Exhibit 1, at 12.

Union Exhibit 1.

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On July 28, 2004, the Agency interviewed the Grievant as part of its administrative investigation into his alleged misconduct with inmates in Hale Cottage. Before initiating that interview, the Agency advised the Grievant of his Garrity Rights. During the interview, the Grievant flatly denied saying that he may have intentionally or unintentionally touched an inmate's breasts while accepting buckets of water in Hale Cottage shower area. This categorical denial prompted the Agency to accuse the Grievant of interfering with an official investigation.

The Agency published its investigatory report on October 6, 2004 and quickly initiated disciplinary action against the Grievant. On October 13, 2004, the Agency scheduled a predisciplinary hearing for October 21, 2004. The Pre-disciplinary Hearing Officer held, on October 26, 2004, that there was just cause to discipline the Grievant. On November 24, 2004, Warden Andrews elected to remove the Grievant effective December 13, 2004. That same day the Union challenged the Warden's decision in grievance 27-19 (04-12-13) 3816-01-03 ("Grievance").

The Parties were unable to settle the dispute, appointed the Undersigned to hear it, and scheduled an arbitral hearing for August 4, 2005. The Undersigned heard the matter on the date scheduled at ORW. At the beginning of the hearing, the Parties offered several factual stipulations, joint exhibits, and a submission agreement. In addition, the Union raised several procedural issues, though none challenged the Undersigned's jurisdiction to hear this dispute on the merits. The Agency and the Union were represented by their respective advocates, each of whom had a full and fair opportunity to produce testimonial and

Joint Exhibit 1, at 25.

^{\&}lt;u>10</u> Id. at 24.

[\]frac{11}{1} \quad Id. at 26, 29, 30.

^{\12} Id. at 11.

 $[\]frac{14}{14}$ Joint Exhibit 3, at 5-6.

Joint Exhibit 1, at 1.

Joint Exhibit 3, at 1.

Joint Exhibit 1, at 1.

documentary evidence in support of their cases. All witnesses were duly sworn and fully available for direct and cross-examination. Documentary evidence introduced into the arbitral record was available for relevant objections. Because the parties could not complete their presentations on the first hearing day, they scheduled a second hearing for August 29, 2005.

The second-day hearing commenced as scheduled at ORW, and the same evidentiary and procedural rules set forth above also applied to the second day. At the end of the second-day hearing, the Parties opted to submit post-hearing briefs via e-mail in lieu of closing arguments. They agreed to e-mail the briefs on September 16, 2005 when the arbitral record was officially closed.

II. The Stipulated Issue

Was the Grievant, Robert Edmonds, terminated for just cause? If not, what should the remedy be?

III. Relevant Contractual and Regulatory Provisions

24.01-Standard

Disciplinary action shall not be imposed upon an employee except for just cause. The Employer has the burden of proof to establish just cause for any disciplinary action. . . .

24.02- Progressive Discipline

The Employer will follow the principles of progressive discipline. Disciplinary action shall be commensurate with the offense. . . .

24.04 - Pre-Discipline

When the pre-disciplinary notice is sent, the Employer will provide a list of witnesses to the event or act known of at that time and documents known of at that time used to *support* the possible disciplinary action. If the Employer becomes aware of additional witnesses or documents that will be *relied upon* in imposing discipline, they shall also be provided to the Union and the employee The Union and/or the employee shall be given the opportunity to ask questions, comment, *refute or rebut*. $\frac{118}{118}$

24.05- Imposition of Discipline

Disciplinary measures imposed shall be reasonable and commensurate with the offense and shall not be used solely for punishment.

25.08

The Union may request specific documents, books, papers or witnesses reasonably available from the Employer and relevant to the grievance under consideration. Such requests shall not be unreasonably denied.

 $[\]frac{18}{18}$ The Contract, at 73 (emphasis added).

1 2		DISCIPLINARY GRID PERFORMANCE TRACK			
3		Rule 24	Interfering with, failing to cooperate in, or lying in an official investigation or inquiry.		
5		Rule 46E	Unauthorized Relationships committing any sexual act with any		
6			individual under the supervision of the Department.		
7 8		Rule 46F	Unauthorized Relationships engaging in any other sexual conduct with any individual under the supervision of the Department.		
9	IV. Summaries of the Parties' Arguments				
10		A. Summary of the Agency's Arguments			
11	1.	1. The Grievant was terminated for just cause because the Agency's witnesses credibly and consistently			
12 13	,	described how he sexually victimized them.			
14	2.	his removal.	he Grievant's active discipline and his reprehensible conduct establish just cause for		
15	3.	3. The charges leveled against the Grievant in this case individually and collectively carry a penalty of			
16		removal for a first offense, and the Grievant violated each of the cited rules.			
17	4.	4. The Union failed to assert an adequate defense.			
18	a. When addressing the merits of the case, the Union offered only the Grievant's inconsistent,				
19		inexplicable, a	and self-serving testimony as well as character testimony that overlook the merits.		
20			nion adduce evidence sufficient to support a reasonable inference that the allegations		
21		against the Grievant were merely conspiratorial.			
22	5.	Finally, the Union	failed to prove any of its procedural claims.		
23	 		B. Summary of the Union's Arguments		
24	1.	1. The Agency failed not only to produce numerous documents but also to produce its investigator as a			
25			The Agency created and subsequently concealed documents, including C/O Smith's		
26			thich shows that an inmate's voluntary statement was also concealed.		
27	່ າ	The Assessed with	agging comming to foliation and the Cuitarant and that had a second 11 C 11		
27 28	2.		nesses conspired to falsely accuse the Grievant so that the Agency would fire him and d perhaps be transferred to lower security correctional facility. Each of the alleged		
29		victims is an incre			
30			s credibility because she admitted to contriving a false claim on another occasion		
31			estified that she was threatened with punishment if she did not falsely accuse the		
32			her parting statement shows that she was not a voluntary witness: "A man shouldn't		
33			rer a piece of ass."		
34		_	s a fabricator as evidenced by the statement, "[H]e strikes [me] as the type that would		
35		do something	like that."		
36			is not a credible witness because she waited approximately one month after the		
37			on administrative leave to submit her statement.		
38			y and Ms. Embro's written statements have little probative value because the Union		
39 40	3.		unity to question either inmate.		
40	٥.	The Offevant neve	r admitted that he touched an inmate's breast. In fact, the Grievant said, "he 'might		

have' brushed against up against an inmate." 12

- 4. Inmate Wilkins' testimony establishes that the Grievant was a well respected, strict Correction Officer, whose reputation, character, and demeanor are inconsistent with the type of charges leveled against him.
- 5. The testimony of Ms. Ary further erodes the substance of the Agency's charges against the Grievant. Ms. Ary testified that she heard nothing of the charges before the inmates mentioned them to the Agency. Yet, reason dictates that some inmates would have mentioned such misconduct to a female correction Officer before mentioning it to C/O H. Smith.

V. Analysis and Discussion

A. Evidentiary Preliminaries

Because this dispute involves discipline, the Agency has the burden of proof or persuasion regarding its charges against the Grievant. To establish those charges, the Agency must adduce *clear and convincing* evidence in the arbitral record as a whole, showing that the Grievant engaged in the alleged misconduct.\footnote{20} Doubts regarding the existence of any alleged misconduct shall be resolved against the Agency. Unless the Agency sufficiently establishes the purported misconduct, it cannot prevail, *irrespective* of the strength or weakness of the Union's defenses. Similarly, the Union has the burden of persuasion (preponderant evidence) as to its allegations and affirmative defenses—such as the procedural issues raised in the instant dispute—doubts about which shall be resolved against the Union.

B. Procedural Issues

The Union raised several procedural issues, alleging that the Agency was unresponsive to the Union's documentary requests, gave the Union outdated telephone numbers and addresses for witnesses, and had essentially barred the Union from fully participating in the predisciplinary hearing.

1. Documentary Requests

First, the Union claims that the Agency denied its global request for any and all documents of any and all investigations of the Grievant, including the investigation packets. Beneath this expansive evidentiary request are four specific requests, each of which is discussed below. The Union claims that it requested all

Union's Post-hearing Brief, at 1

In this case, the clear and convincing standard replaces the traditional preponderance standard because of the highly stigmatizing nature of the charges of sexual misconduct leveled against the Grievant.

voluntary statements written by inmates on inmate forms. These statements were made before the Agency launched its investigation and likely prompted the Agency investigation. Inmates' statements that are part of the predisciplinary packet were given to the highway patrol after the Agency initiated its investigation.

Two Agency representatives responded to this procedural complaint. First, Labor Relations Office 3 and Agency Advocate, Christopher Lambert, noted that statements of all witnesses whom the Agency intended to present at the arbitral hearing were included in the predisciplinary conference package and were part of the arbitral record in the instant dispute. Labor Relations Officer Roland M. Alvarez testified that the Union did request voluntary inmate statements, some of which were in the predisciplinary packet. Officer Alvarez also acknowledged that C/O Howard Smith wrote two incident reports, one of which indicated that Inmate Russell wrote a voluntary statement. Also, Officer Alvarez agreed that the Union had requested that voluntary statement but, despite a diligent search, he was unable to locate it. Nor could Officer Alvarez explain the disappearance of a piece of perhaps important evidence in the Agency's possession. Officer Alvarez was unaware of voluntary statements from inmates Hale, Culberson, Johnson, and Sheldon. In Officer Alvarez's view, the predisciplinary packet contained all evidence that he had received.

a. Discussion of Documentation Requests

As a general proposition, Article 25.08 gives the Union the right to "request specific documents or witnesses reasonably available from the Employer and relevant to the grievance under consideration." The key phrase here is "reasonably available from the Employer." At some point, the documents requested were reasonably available to the Agency and would have remained so, but for the Agency's oversight. Still, the record does not show that the Agency deliberately withheld inmates' voluntary statements from the Union. That fact is inconsistent with finding an actionable procedural violation by the Agency. Nor is there a clear showing of the potential impact the of the missing documents on the Union's case, ultimately, however, one

 $[\]frac{1}{21}$ Union Exhibit 1, at 2.

Contract at 81. Usually the Contract is designated Joint Exhibit 1, but in this dispute, the Parties gave a different document that designation.

Vnion Exhibit 1.

would hope that in the future the Agency takes whatever steps necessary to avoid losing or misplacing evidence in its custodial care such as the voluntary statements mentioned in C/O Smith's statement. 123

2. Lack of Access to Witnesses

When the Union sought to contact inmates who offered voluntary statements, it encountered outdated telephone numbers and addresses from the Agency. However, evidence in the record does not show that the Agency is the culprit here. Instead, the Agency gave the Union the addresses and telephone numbers in its records. The difficulty is that many of the inmates were no longer under the Agency's control or supervision.

Also, the parole authority was less than cooperative with the Union, flatly refusing its request for the address of a former inmate, Ms. Kristy Webb, who was no longer on parole. With respect to the Union's request for incident reports, Officer Alvarez was unaware of any incident reports that either Lieutenant Toriano or Lieutenant Winks obtained. Also, the Union claims it requested but was denied copies of all inventory sheets for the janitor's closet from April 1-30, 2004.

a. Discussion of Lack Access to Witnesses

The Parties did not produce any witnesses or other evidence on this issue. Consequently, the Arbitrator has no basis for addressing it. Nevertheless, the Arbitrator offered the Union an opportunity to interview immates or other witnesses that it had not interviewed before the August 4 arbitral hearing. Understandably, this offer did not squarely address the gist of the Union's concern, which is to interview *all* inmates with *any* knowledge of the facts and circumstances surrounding the dispute, irrespective of whether the Agency decides to use those inmates as witnesses in its case.

3. Representational Issue

The Union asserts that the Agency prevented it from fully participating in the predisciplinary hearing.

Union advocate, Timothy Roberts, attended the predisciplinary hearing and testified at the arbitral hearing.

According to Mr. Roberts, the Predisciplinary Hearing Officer and Deputy Warden of Special Services,

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Francisco Pineda, absolutely gagged the Union during the predisciplinary hearing. Mr. Roberts testified that Mr. Pineda limited the Union and/or the Grievant to yes-or-no answers during the hearing and rejected any documents or testimony the Union offered in the Grievant's behalf. Also, Mr. Roberts insisted that the Agency's advocate at the predisciplinary hearing, Mr. Rufus Smith, rejected the Union's evidence as irrelevant or non-beneficial to his case.

Conversely, Mr. Pineda either could not remember the details or disagreed with the Union's version of them. For instance, he testified that he simply could not recall if Mr. Rufus Smith made that statement. In any event, the Union produced neither documents nor testimony to rebut charges against the Grievant. According to Mr. Pineda, the Union wanted to engage in role playing to show that the alleged touching of inmates could not have happened. Mr. Pineda said he rejected this proposal and insisted on traditional testimonial or documentary evidence. Finally, Mr. Pineda insisted that he allowed the Union to elaborate on answers as set forth in his report. 24 Finally, Mr. Lambert responded that Management is only interested in relevant evidence.

a. Discussion of Representational Issue

Article 24.04 explicitly affords the Union and/or the Grievant an opportunity to "ask questions, comment, refute or rebut."25 Nevertheless, the record does not support the claim that Mr. Pineda either gagged the Union or otherwise violated Article 24.04. The following excerpt from Mr. Pineda's Pre-disciplinary Hearing Report supports this holding:

Neither Mr. Roberts nor Mr. Hawke talking on behalf of Mr. Edmonds admitted to any wrongdoing when Mr. Edmonds supervised inmates while performing his duties as an officer. They always denied that Mr. Edmonds violated the aforementioned rules of the standards of employee conduct. They stated that the investigation performed after the alleged charges contained inaccurate information and lies as the report was filled with statements never made by people interviewed, and also on inmates whose credibility is questionable. They believe Mr. Edmonds was a victim of Inmates retaliating against a good and strict officer. They stated that another motive for inmates to tell lies on Mr. Edmonds

^{\&}lt;u>24</u> Joint Exhibit 1, 6-8.

^{\&}lt;u>25</u> Contract at 73.

was to be rewarded by ORW management with a transfer to a lower security institution like a pre release center after cooperation with an investigation. Mr. Hawke and Mr. Roberts also questioned the reliability of the polygraph test performed on inmates as a tool to verify statements made by inmates. 26

This excerpt shows that the Union obviously had some opportunity to speak in the Grievant's behalf.

Otherwise, Mr. Pineda would not have known as much about the Union's positions in this dispute as the Report reveals.

4. Improper Notification

Finally, the Union claimed that on April 18, 2004, Warden Patricia Andrews summoned the Grievant to her office without properly notifying him that their conversation could cause him to be disciplined. Once the Grievant was in her office, the Warden questioned him and finally placed him on administrative leave, which Mr. Lambert admits was the purpose for the meeting in the first instance.

a. Discussion of the Notification Issue

The gist of the Union's complaint seems to be that because the Warden failed affirmatively to notify the Grievant, he was wholly unaware of why Warden Andrews summoned him to her office, but at the very least the surrounding circumstances fail to support, if not outright refute, that position. Undoubtedly, the Warden failed to notify the Grievant that their conversation could lead to discipline. However, the impact, if any, of that procedural error is de minimis because, even absent formal notice, the Grievant had every reason to know that trouble was afoot when he was summoned to the Warden's office. First, when Warden Andrews summoned the Grievant she also affirmatively summoned a union representative for him. When the Grievant arrived at the Warden's office, a union representative was either there or arrived shortly thereafter. Thus, the Warden made certain the Grievant had representation when he entered her office. At this point, a reasonable person in the Grievant's place would (or certainly should) have concluded that the presence of a union representative to accompany him into the Warden's office strongly suggests that disciplinary action

Joint Exhibit 1, at 7 (emphasis added).

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was possible if not probable. But there is more. Second, the Grievant admitted that even before Warden Andrews summoned the Grievant, inmates informed him that other inmates had lodged complaints against him. Again, assuming, arguendo, the Grievant did not immediately know the nature of these inmates' accusations, it is likely that the inmates who warned him also apprised him of the nature of the accusations. Under these circumstances, almost any accused would inquire about the identity of both the complainant and the complaint, unless, of course, the accused is aware of this information. Finally, the Grievant admitted that before he went to the Warden's office, Lieutenant Crow advised him to stay away from Hale Cottage that day, April 18, 2004. Warnings from the inmates and the Lieutenant together with a union representative waiting to accompany him into the Warden's office must have alerted or notified the Grievant that a serious issue had arisen, one that could lead to discipline. Indeed, once he was in the Warden's office, the Grievant acknowledged, without any prompting, that he may have accidentally touched an inmate's breast. Yet, during the arbitral hearing, he testified that he entered the Warden's office completely ignorant of why he was there. Under the foregoing circumstances, that assertion is simply incredible.

Based on the foregoing discussion, the Arbitrator fails to see how the Grievant was harmed by the absence of formal notification as to why he was summoned to the Warden's office. If he did not know, he certainly should have known. It is, therefore, highly unlikely that the Grievant would have been any better prepared to defend himself had he been *formally* notified of why the Warden sought his presence and that their conversation could lead to discipline. Nevertheless, in the future, it would clearly behoove the Warden and other Agency officials to conform to contractual notice when summoning employees to their offices to discuss disciplinary or potentially matters, especially since the employees are expected to follow the rules.

C. The Merits 1. Whether the Grievant Violated Rule 24

Rule 24 prohibits employees from "[i]nterfering with, failing to cooperate in, or lying in an official

investigation or inquiry." ¹²⁷ The Agency alleges that the Grievant lied during an official investigation. Specifically, the Agency asserts that during an investigatory interview on July 28, 2004 the Grievant flatly contradicted his earlier admission in the Warden's office, on April 18, 2004, that he had touched an inmate's breasts in Hale Cottage. Conversely, the Union contends that the Grievant never actually *admitted* touching inmates' breasts. Therefore, according to the Union, the Grievant's subsequent denial is not a contradiction of his statement in Warden Andrews' office.

Resolution to this issue lies in the Grievant's own words. The following exchange occurred between the Grievant and Warden Andrews in her office on April 18, 2004:

Warden Andrews asked the Grievant, "[I]f he knew why he was in her office?" the Grievant responded, "I am here from some Hale inmates allegations." The Warden asked, "What allegations?" The Grievant responded, "that I touched inmates." Warden Andrews then inquired, "Well Mr. Edmonds, did you?" The Grievant answered, "I may have, on accident, touched the breasts of an inmate. . . . "28

Subsequently, during an investigatory interview on July 28, 2004, the Grievant offered the following responses to the questions set forth below:

- Q: Is it possible, that you may have touched an inmate's breast while taking the buckets from them in the shower area of Hale Cottage
- A: No
- Q: Did you ever touch an inmate's breast area?
- A: I've never touched I's breast intentionally not intentionally.\29
- Q: Once again, did you ever touch, grab, or stroke an inmate's breast while removing the bucket of water from her?
- A: Not int\30

While in the Warden's office, the Grievant said he may have *on accident* touched an inmate's breast. That is an admission that he could have touched (not necessarily that he did touched) an inmate's breast. In the subsequent interview, however, he flatly denies that he even *could* have so touched an inmate. In other

Joint Exhibit 1, at 1 (emphasis added).

 $[\]frac{129}{2}$ *Id.* at 29.

 $[\]frac{30}{10}$ *Id.* at 30

words, he is retracting his earlier admission of the *possibility* that he improperly touched an inmate. Even in the realm of *possibility* as distinguished from *probability*, only one of those statements can be true; the other is, therefore, untrue. Therefore, the Grievant lied either in the Warden's office on April 18, 2004, or in the July 28 interview.

Also, observe that the Grievant's answers in the interview are internally inconsistent. He first asserts that he would not touch an inmate's breast intentionally or unintentionally. Almost immediately afterwards, he says he would not do it intentionally, which suggests that he either would or could have done it unintentionally.

Based on the foregoing passages and comments, the Arbitrator is persuaded that the Grievant's statements in the Warden's office clearly contradict those in the subsequent investigatory interview. Moreover, the contradiction was such that it could only have been intentional. Consequently, the Arbitrator holds that the Grievant did violate Rule 24 as alleged.

2. Whether the Grievant Violated Rules 46E and 46F

Rule 46E prohibits "[u]nauthorized relationships . . . committing any sexual act with any individual under the supervision of the Department. Similarly, Rule 46F prohibits "[u]nauthorized relationships . . . engaging in any other sexual conduct with any individual under the supervision of the Department." even though these rules are distinguishable, they are considered in tandem because both describe sexual behavior. Rule 46E focuses on a "sexual act" and Rule 46F addresses "any other sexual conduct." Thus, on its face, Rule 46F seems intended to be a catchall that essentially begins where Rule 46E ends, though the demarcation between them is fuzzy. That is Rule 46E references traditional manifestly sexual acts such as intercourse, sodomy, fellatio, or digital penetration; Rule 46F covers sexual conduct other than these pure sexual acts. Touching inmates breasts would, therefore, not constitute a "sexual act" under Rule 46E but would qualify as "other sexual conduct" under Rule 46F. Consequently, if the Grievant touched the breasts

Joint Exhibit 1, at 1 (emphasis added).

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and crotches of inmates, he engaged in "other sexual conduct." If, however, he inserted his finger in an inmate's vagina, he engaged in a sexual act as contemplated in Rule 46E.

In arguing that the Grievant violated Rules 46E and 46F, the Agency wholly relies on the testimonies of Ms. Teya Sheldon, Ms. Kristy Webb, Ms. Kami L. Rotelleni, and Ms. Roberta L. Bennett, all of which the Agency argues offered consistent and forthright testimonies. In contrast, the Union attempts to discredit each witness by highlighting potential bias in their views and inconsistencies in their testimonies.

The Agency's evidence and arguments are more persuasive given the number of its witnesses and, of equal importance, the consistency of their testimonies as to the Grievant's modus operandi. Each of the Agency's witnesses testified that Grievant touched essentially the same areas of their bodies, in essentially the same manner, under the same circumstances, and in the same physical surroundings. Specifically, he grazed or brushed against their breasts and/or crotches as he relieved them of buckets of water. Their testimonies are consistent even with respect to how he gripped the buckets when accepting them from the inmates. All witnesses were forthright, unwavering, and very credible regarding the Grievant's modus operandi. This does not mean, however, that the witnesses did not "stumble" over some details, which naturally diminished but hardly destroyed their credibility regarding the disputed fact of whether the Grievant touched their breasts and pubic areas. Because the testimonies suffered from some inconsistencies, a thorough examination of each witness' testimony is indicated.

Before proceeding with this examination, however, the Arbitrator notes that he views inmates' testimonies exactly as that of non-inmates: All testimony is credible, unless there is *reason* to conclude otherwise. In short, an inmate witness is *not* presumed to be other than credible simply because of his/her status as an inmate.\(^{32}

Such reasons include internal or external inconsistencies in the testimony itself, prior episodes of untruthfulness, or other traditional grounds for impeachment. Also, all impeaching evidence does not necessarily have the impact on a witness' credibility. For example, impeaching evidence that goes directly to the heart of a witness' testimony usually (but not always) utterly destroys the witness' credibility. In contrast, impeaching evidence about tangential matters may or may not destroy a witness' credibility, depending, for example, on the strength of corroborative evidence, tending to support the witness' testimony.

a. Teya Sheldon

Ms. Sheldon, a former inmate, offered internally and externally consistent testimony about the Grievant's modus operandi. Still, her credibility is not unblemished. First, her written statement suggests that she filled the buckets and took them to the Grievant, but her testimony suggests the opposite. Second, when on the witness stand, Ms. Sheldon neglected to mention that, "On the third time, the Grievant reached lower and tried to grab my privates but rubbed against my lower belly instead." Third, Ms. Sheldon and the Grievant had a disagreement about tobacco, an event that could have biased Ms. Sheldon's testimony. Finally, the Union correctly points out that Ms. Sheldon did not immediately report the Grievant's conduct, which suggests that perhaps she fabricated her testimony. Regarding her tardy report, Ms. Sheldon testified that she waited until the third shift to report the incident because she was scared.

Although the testimonial inconsistency, delay in reporting, and potential for bias clearly erode Ms. Sheldon's credibility, they do not destroy it. The saving grace for Ms. Sheldon's credibility is the high degree of consistency between her testimony and the corroborative testimonies of the other three inmate witnesses regarding the Grievant's *modus operandi*. But for that almost identical overlap, Ms. Sheldon's credibility would be nonexistent in this dispute.

b. Kristy Webb

Ms. Kristy Webb is a former inmate. When testifying about the Grievant's sexual aggressiveness, Ms. Webb described his conduct almost exactly as did the other three witnesses. The consistency in describing the Grievant's conduct is the high-water mark for Ms. Webb's credibility. From there it descends but avoids self-destruction. A major blow to her credibility is that she is on record at ORW for having fabricated a death in her family and went so far as to hold a memorial service with some fellow inmates. Furthermore, Ms. Webb waited approximately 1.5 weeks to report the Grievant's sexual conduct allegedly because she

Management Exhibit 1.

Management Exhibits 1 & 2.

was trying to determine whether the Grievant had touched her accidentally or intentionally. In fact, the Grievant was escorted off ORW premises the day before Ms. Webb decided to report his conduct toward her in the shower area of Hale Cottage. In light of these cancers on her credibility, Ms. Webb's testimony would carry little weight but for the consistency of her description of the Grievant's modus operandi in the Hale shower areas.

c. Kami Rotelleni

Ms. Rotelleni is currently an inmate. She gave the same description as the other witnesses of the Grievant's modus operandi in the showers, but she did not report the incident until approximately one month after the Agency had placed the Grievant on administrative leave. This length of delay raises reasonable concerns about the authenticity of her report. Indeed, Ms. Rotelleni probably would not have come forth at all if she had not been asked for her statement. Ms. Rotelleni admits she was asked to testify and was subpoenaed to appear at the arbitral hearing. Yet, she stated that she did not object to testifying because what the Grievant did was wrong. The question is why did it require a one-month delay, a subpoena, and a request to testify for Ms. Rotelleni to recognize that the Grievant's conduct was in fact wrong? Or was there anything to report in the first instance? These are troubling questions. As was the case with the credibility of the other witnesses thus far, Ms. Rotelleni's credibility is suspect and is in fact held together solely by the external consistency between her description of the Grievant's methods those of her fellow witnesses.

d. Roberta L. Bennett

Ms. Bennett is a former inmate. Ms. Bennett was no longer under the Agency's supervision when she gave her statement to Ohio State Troopers who came to her home. She was the most persuasive and credible of the Agency's witnesses. First, Ms. Bennett had no demonstrable bias against the Grievant and had a good reason for not coming forward immediately after being accosted: She testified that emphatically welcomed, enjoyed the Grievant's sexual touch and reciprocated on at least one occasion.

Because she was a willing participant, Ms. Bennett and the Grievant enjoyed a higher level of sexual

contact, one episode of which violated Rules 46E and 46F. Regarding the violation of Rule 46E, the Grievant and Ms. Bennett met in the broom closet where they had more time alone and where he *penetrated* her vagina with his *finger* in violation of Rule 43E. While in the broom closet, Ms. Bennett was supposed to be inventorying the brooms and other equipment in the closet. To insure their privacy, the Grievant would assign all other inmates to perform various tasks. And, with respect to Rule 46F, Ms. Bennett testified that in the shower area, the Grievant rubbed against her vagina and breasts when he received buckets of water from her.

Because she desired and benefited from the physical contact, Ms. Bennett was reluctant to obviously report her relationship with the Grievant and did so only after she was squarely confronted with the facts of her relationship and effectively coerced to report it. That Ms. Bennett was urged to testify against the Grievant only strengthens her credibility given their relationship. She would not likely exaggerate or otherwise fabricate lies about him because she did not want to harm him. For example, she testified that she had no bad feelings against the Grievant and took the time to say goodbye to him when she was leaving ORW. Furthermore, because she testified that what she and the Grievant did was wrong does not mean that she wanted to harm him or to testify against him. In fact, Ms. Bennett explicitly stated that testifying against the Grievant was not her idea in the first instance and she did not "want to see anyone lose his job over a piece of ass." Ms. Bennett's physical relationship with the Grievant was a means to an end: physical arousal and/or satisfaction for her and presumably the Grievant.

Even though Ms. Bennett was the most persuasive of the Agency's witnesses, her testimony was not beyond reproach. For example, under cross-examination, she could not explain why the Grievant would assign her to inventory equipment in the broom closet when he had assigned tasks for all other inmates in the area to insure his privacy with Ms. Bennett. She agreed that under those circumstances there would be little left in the closet to inventory. In addition, Ms. Bennett testified that she never touched the Grievant,

but her statement says that on one occasion she touched his crotch and he was surprised or shocked. She explained this discrepancy by stating that she did not touch his genitals but just rubbed over the crotch of his pants. These discrepancies do not impugn Ms. Bennett's otherwise consistent and wholly credible testimony. The Arbitrator therefore holds that with respect to Ms. Bennett and the other three witnesses, the Grievant violated Rules 46E and 46F.

VI. Penalty Decision

Because the Agency clearly and convincingly established two serious charges of sexual misconduct against the Grievant and one technical charge of lying during an official investigation, some measure of discipline is indicated. Assessment of the proper quantum of discipline requires an evaluation of the mitigative and aggravative factors as well as an ultimate determination of whether the penalty of removal is unreasonable, arbitrary, capricious, or an abuse of discretion under the circumstances of this case.

A. Aggravative Factors

The aggravative factors are the Grievant's gross abuse of his position as a Correction Officer, which he used to exploit inmates under his supervision. His position as a Correction Officer and the sexual nature of his exploitative conduct render his transgressions nothing short of unprincipled, heinous, and wholly intolerable. As a Correction Officer, the Grievant was charged with a responsibility to serve as a model for the inmates rather than to exploit them. A second aggravative factor is that the Grievant made a rather transparent attempt to conceal his wrongdoing by deliberately giving completely opposite statements while discussing his conduct. Finally, when he was terminated, the Grievant had an active written reprimand.

B. Mitigative Factors

The mitigative factors include the Grievant's approximately eleven years of service and job performance that was satisfactory or better. 136

Management Exhibit 5, at 2.

Joint Exhibit 6.

C. Propriety of Removal

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This balance of mitigative and aggravative factors leaves the Arbitrator little choice but to hold that removal in this case is for just cause and is not unreasonable, arbitrary, capricious, or an abuse of discretion.

VII. The Award

For all the foregoing reasons, the Grievance is hereby Denied in its entirety.

