

ARBITRATION SUMMARY AND AWARD LOG

OCB AWARD NUMBER: 1346 Expedited

OCB GRIEVANCE NUMBER: 1) 14-00-971014-0059-01-13-S
2) 14-00-980126-0005-01-13-S
3) 27-30-980602-0769-01-03-F

GRIEVANT NAME: 1) William Hayward
2) William Hayward
3) Shawn Woolum

UNION: OCSEA/AFSCME Local 11

DEPARTMENT: 1) Department of Health
2) Department of Health
3) Department of Rehabilitation and Correction

ARBITRATOR: Sandra Furman

MANAGEMENT ADVOCATE: 1) Debra Payne
2) Debra Payne
3) Beth Lewis

2ND CHAIR: Heather Reese

UNION ADVOCATE: 1) Dan Smith
2) Dan Smith
3) Butch Wylie

ARBITRATION DATE: February 17, 1999

DECISION DATE: February 17, 1999

DECISION: 1) DENIED
2) MODIFIED
3) DENIED

CONTRACT SECTIONS: 1) 24.01, 24.02
2) 24.01, 24.02, 24.03, 24.04
3) 24.01

HOLDING: 1) Grievance was DENIED.

2) Grievance was MODIFIED. Issues: Arbitrability - grievance was untimely filed. Merits - insubordination; punitive penalty, not corrective in nature.

3) Grievance was DENIED. Issue: Timeliness of the pre-disciplinary hearing held six months after investigation into attendance violations was begun.

COST: \$275.00

BENCH DECISION AND AWARD

ARBITRATOR:

Arman

HEARING DATE:

2-17-98

GRIEVANT:

Bill Hayward

GRIEVANCE #:

14-00780 126009 01 B

DEPARTMENT:

DOT

UNION:

OCEA

MANAGEMENT
ADVOCATE:

Dena Payne

UNION
ADVOCATE:

Don Smith

ISSUE

Was G issued a 3 day susp for just cause?
If not, what is the appropriate remedy?

AWARD

The record in this case is relatively straightforward. G was a 22 yr employee DOT. In 1996-97, he began to receive memos, e-mails, and oral notice regarding purported noncompliance with agency record keeping & reporting requirements. In October, 1997, he served a 3 day suspension in part due to failure to properly timely file W.A.R. In Dec 1997, Management again cited G for noncompliance w/ timely submission of the W.A.R. G produced evidence of an attempt, albeit untimely, to file at least one of the

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2-17-98

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[Signature]

reports for the dates in contention. However, Mgmt met ^{near} to
hop that G. ~~do~~ file timely reports for the dates of 10-4,
10-11, 10-18, 10-25, & 11-8-97.

G's explanation for noncompliance was that he
attended great efforts and energy to come up to task for the
mini surveys. I overlooked the need to file timely
W.A.R.s. The Union offered testimony of ~~for~~ ^{for} ~~for~~ ^{for}
barring its claim of unequal enforcement of the
policy on timely submission of W.A.R.s. G. also pointed
to his schedule reflects time spent on union matters,
his own disciplinary appeals / grievances, state wide
committees, and the like.

The ~~primary~~ ^{primary} defense offered;
in this case the Arbitrator finds a 3 day suspension is
too harsh. G. had just served a 3 day ^{suspension} yet he
is ~~not~~ ^{not} disciplined for conduct occurring prior to the
imposition of the 3 day. [He gets notice of the 3 day ^{suspension} ^{period}
about 10-8-97 serves it on Oct 15. 1997. He is disciplined for conduct
occurring prior to the & during the 3 day suspension period.
This admittedly was done w/o add'l notice
to G that he was out of compliance with the WAR
again
submission requirements.

Some discipline is warranted because G had notice of the policy, had prior discipline in past because of the failure of timely submission of the WARs, and the status of G as an upper level, long term union official who is clearly able to understand written communications.

But 5 days is simply overkill ~~as it~~ appears to be punitive not corrective. ^{definitely} ~~where the 3 day suspension was sustained by date~~ ^{infracted} the discipline is accordingly modified to a 3 day suspension, which is consistent with ~~Mgmt's~~ ^{guid} and serves the purpose of putting G on clear & unambiguous notice that the WARs must be completed timely or else he is at peril for additional discipline. IT IS SO HEREBY ORDERED.

the A.C.N

1. The first part of the paper is

an introduction to the subject of

the history of the United States

and the role of the government

in the development of the country

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#1346

BENCH DECISION AND AWARD

ARBITRATOR:

THURMAN

HEARING DATE:

2-17-99

GRIEVANT:

William Hayward

GRIEVANCE #:

14-00980 / 26-008-01-13

DEPARTMENT:

DO Health

UNION:

OCSEA

MANAGEMENT
ADVOCATE:

Dena Payne

UNION
ADVOCATE:

Dan Smith

ISSUE

Hayward's Edg

USP's ~~Hayward's~~ Edg suspension arbitrable?

AWARD

Management argues that the instant grievance was untimely filed as it does not bear a time stamp showing it was received on any date prior to 1-29-98. Mgmt claims that proper internal procedures were not filed - that the Steward, Carter, knew about the date stamp process because many other grievances filed by him did bear date stamps. Mgmt further argues it has waived its timeliness argument even though it was raised until Aug, 1998.

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2-17-99ARBITRATOR'S
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MTZ

The Union argues that the grievance was timely filed on December 8, 1997. That management's logs are not conclusive - that the logs require a date stamp to establish timeliness. That management had an opportunity on at least 3 dates prior to August 1998 to raise arbitrability. That the step 3 grievance was in fact scheduled for 1-29-98 and no prejudicial inures to Mgmt even assuming untimeliness.

The A finds the Union has met its burden on arbitrability. Mgmt offered no relevant evidence as to Calkin's claims he deposited the grievance at an appropriate desk, even if no t.s. was placed on the document. Since the logs require date stamps, Calkin's testimony suffers from ^{independent corroboration}. His testimony is further buttressed by the uncontroverted fact that on 1-29-98 a Step 3 hearing was anticipated & scheduled for the ^{undisputed} matter. Before there was a need for Union Ask D of there has been a timely grievance filed in Hayward's 5 day suspension. Management's ~~logs~~ logs for the 1st part of January, 1998 illustrates the receipt system is not devoid of human errors on its side. Hayward's 5 day grievance seems 2 ^H ~~admittedly~~ ^{admittedly} ~~offered~~ ^{offered} by management. and (Union A + Eyr 1)

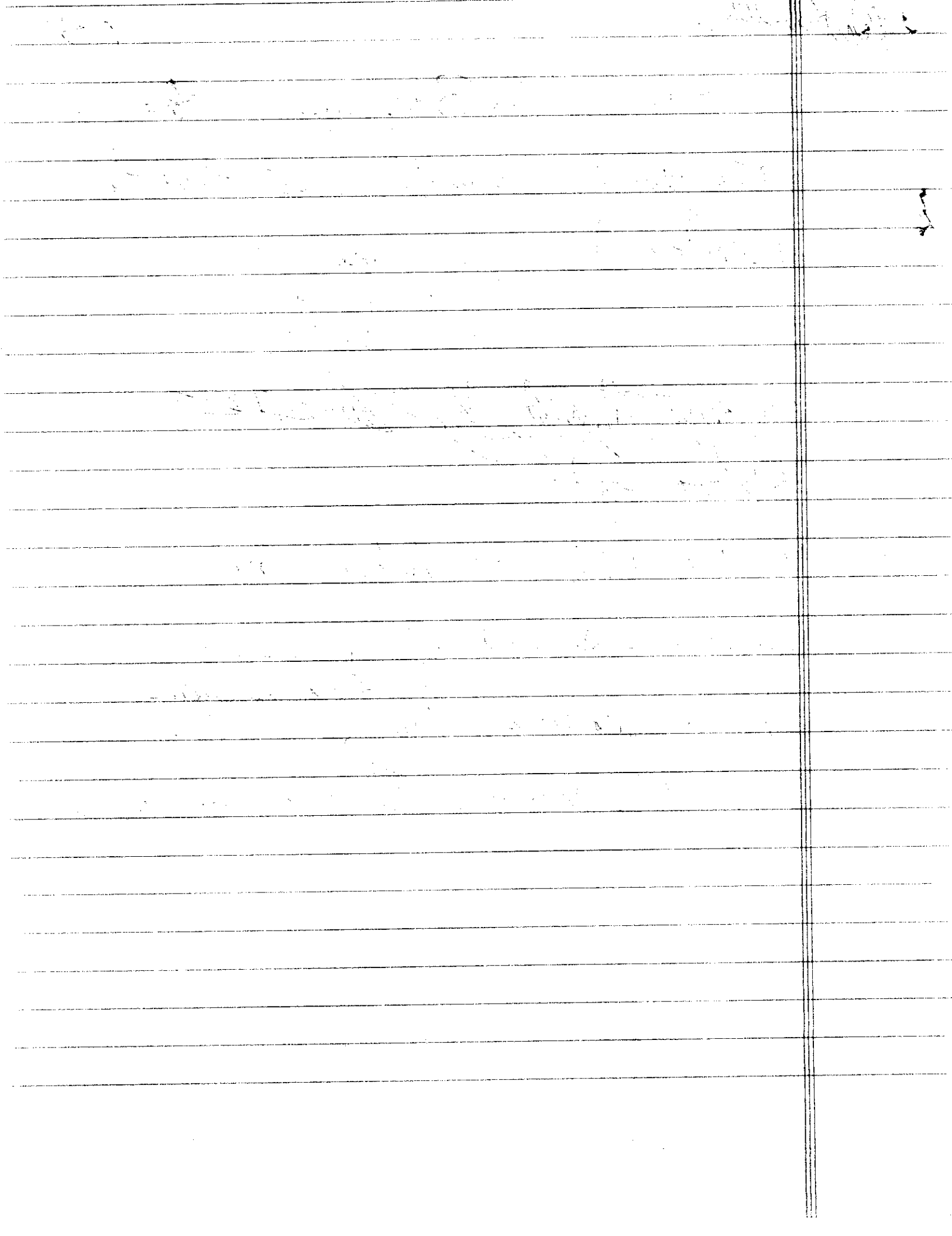
Arbitration.

(3)

Moreover refers to the 3 day suspension 0126 as
being filed in January 1998 a fact that the
Arbitrator knows to be wrong from the
precedessor case heard this date.

~~On July, August 1998 the arbitrator has~~
~~Arbitrator that~~

Whether or not O believes this
suspension to be untimely is irrelevant: the
Union processed the 3 day suspension
in a timely manner. It is so hereby ordered.



#1346

BENCH DECISION AND AWARD

ARBITRATOR: <u>TURNER</u>	HEARING DATE: <u>2-17-99</u>
GRIEVANT: <u>Bill Hayward</u>	GRIEVANCE #: <u>14-00 971014 0590</u> 13
DEPARTMENT: <u>Health</u>	UNION: <u>OCSEA local 11</u>
MANAGEMENT ADVOCATE: <u>Debra Payne</u>	UNION ADVOCATE: <u>Don Smith</u>

ISSUE

Was G. 3 day suspension for just cause? If not, what is the appropriate remedy?

AWARD

This matter was heard after witnesses were sworn. Management witness Scott Golden's testimony amplified the ~~extensive~~ exhibits presented by Mgmt. Golden outlined the work expected of a Seniorian 4. The various paperwork and procedural requirements attendant upon G. the mission of the Agency as it relates to the food service inspections oversight activities; the organizational (office + reporting and/or lines) structure, and various ~~commitments~~

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2-17-99

ARBITRATOR'S
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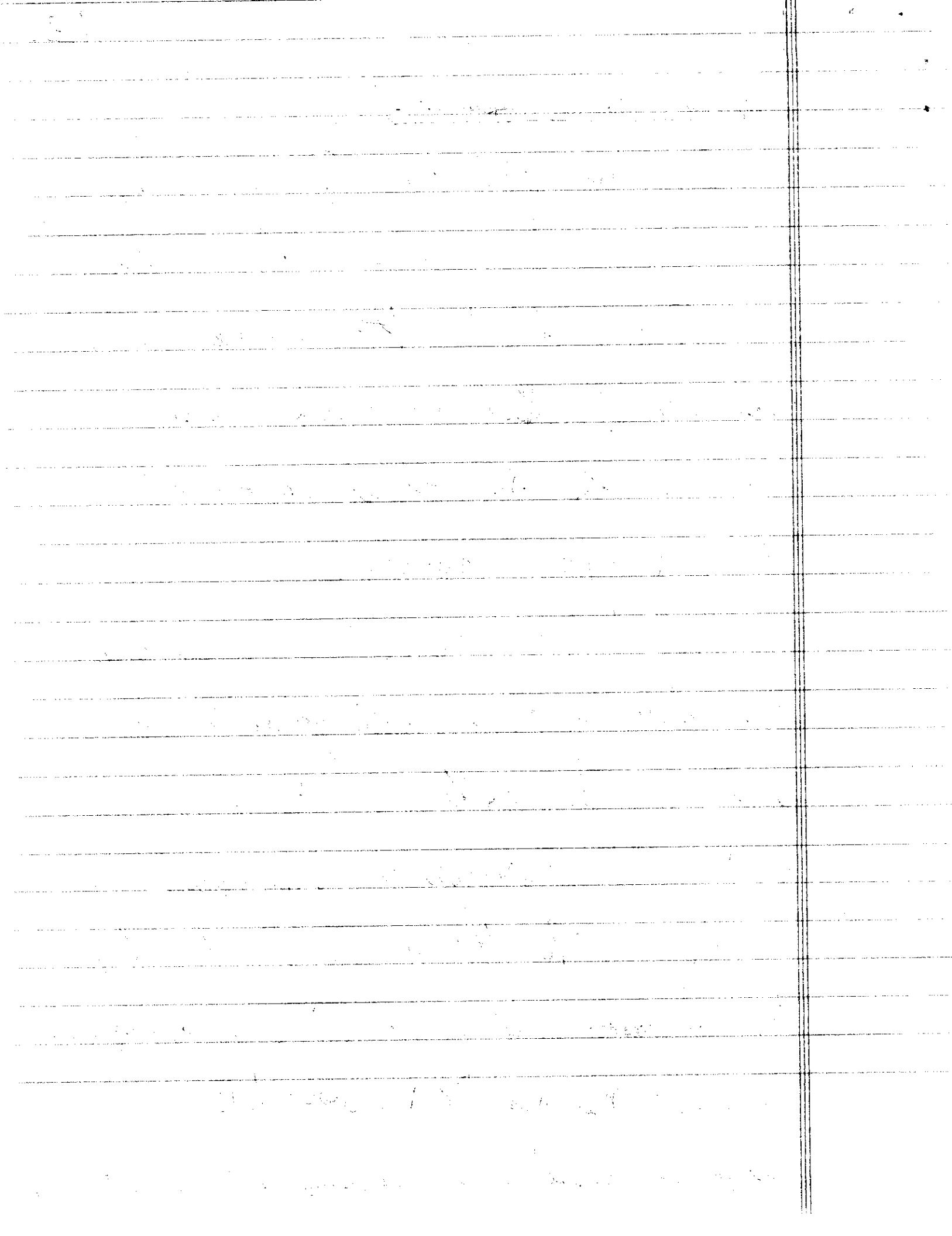
DM

held at different times spring summer 97 per G. # There appears to be little fact dispute of significance. G. was assigned to food service inspection oversight in spring 1997; this represented a significant departure from his most recent prior assignments. He worked with a co-worker doing some similar activities, but essentially worked independently consistent with a San 4 class. specifications. G. also unambiguously with the ins & outs of the food service inspection duties and asked for assistance from Gordon, who promptly provided it. He went out & did an inspection with his co-worker in Cosham. The record reflects no additional requests for technical assistance by G. to management. # G. was put on notice through several communications of the need to timely submit weekly activity reports, and specific direction & orders were given via a vis, the completion of the food service inspection "mini surveys". Receipt of these communications is undisputed. The surveys take between 1 1/2 - 2 days to complete after the field work is completed. # Gordon testified that it takes him 20-25 minutes to complete weekly activity reports & it takes him 12-15 minutes to complete the mini surveys. It is undisputed that there were ODOT employees who failed to timely submit weekly activity reports who were not disciplined.

Hayward 3dg suspension

It is undisputed that G failed to sign in and/or out on certain dates specified on Elyr Exh 1. It is undisputed that at least one (1) other b.u. member also failed to sign in & out at various dates & times, & w/vr described.

Wright has established each of the factual allegations by the requisite quantum of evidence. The issue for the A. is whether the discipline is commensurate w/ the offense. The Union offered a laundry list of reasons as to why a 3dg is inappropriate. There are: "newness" of the work to be performed resulting in unreasonable expectations



of timeliness; family and emotional upset and physical disabilities during the relevant time period; ~~extreme~~ union and joint 1-m obligation ~~hardly~~ decreasing ~~also~~ available time to complete the work; failure of management & co-workers to assist him with an unmanageable work load; uneven enforcement of work rules (saying in & submission of weekly activity reports).

II The A. wishes to state that she is not convinced of disparate treatment in the same sense. The 2-3 ~~other~~ ^{Union} cited instances did not clearly appear to be cases of apples // apples. The U. bears the burden of disparate treatment. As to the other arguments, the A. finds that they are not sufficient to mitigate under the

10)

1. The first part of the paper is devoted to a general discussion of the problem.

2. The second part is devoted to a detailed analysis of the results.

3. The third part is devoted to a discussion of the conclusions.

4. The fourth part is devoted to a discussion of the future work.

5. The fifth part is devoted to a discussion of the references.

6. The sixth part is devoted to a discussion of the appendix.

7. The seventh part is devoted to a discussion of the bibliography.

8. The eighth part is devoted to a discussion of the index.

9. The ninth part is devoted to a discussion of the summary.

10. The tenth part is devoted to a discussion of the conclusion.

11. The eleventh part is devoted to a discussion of the appendix.

12. The twelfth part is devoted to a discussion of the bibliography.

13. The thirteenth part is devoted to a discussion of the index.

14. The fourteenth part is devoted to a discussion of the summary.

15. The fifteenth part is devoted to a discussion of the conclusion.

facts herein presented. The A is concerned with the following: G was put on ^{sufficient} notice by the written reprimand of timeliness issues related to paperwork. There are 2 policy directives on point, as well. Although paperwork may be ^{sections} ~~in~~ ~~inadequate~~ ~~not~~ ~~to~~ ~~have~~ ~~it~~ ~~completed~~ ~~is~~ ~~unacceptable~~ an employee C/R ~~not~~ + decrease when it may be completed. The timeframe for completion of the fs. mini surveys was repeatedly adjusted either at G's request or on Mgmt's initiative. G offered no explanation whatsoever as to why, once he knew he C/R met the 9-2-97 deadline, he did not see an additional extension. Mgmt had given direct orders as to its timeliness, but ~~the~~ ~~Golden~~ did not exhibit

1. The first part of the document is a list of names and addresses. The names are written in a cursive hand, and the addresses are written in a more formal, printed hand. The list is organized into two columns, with names on the left and addresses on the right. The names are: John Smith, Mary Jones, Robert Brown, and Sarah White. The addresses are: 123 Main Street, New York, NY 10001; 456 Elm Street, New York, NY 10002; 789 Oak Street, New York, NY 10003; and 101 Pine Street, New York, NY 10004.

2. The second part of the document is a list of names and addresses. The names are written in a cursive hand, and the addresses are written in a more formal, printed hand. The list is organized into two columns, with names on the left and addresses on the right. The names are: John Smith, Mary Jones, Robert Brown, and Sarah White. The addresses are: 123 Main Street, New York, NY 10001; 456 Elm Street, New York, NY 10002; 789 Oak Street, New York, NY 10003; and 101 Pine Street, New York, NY 10004.

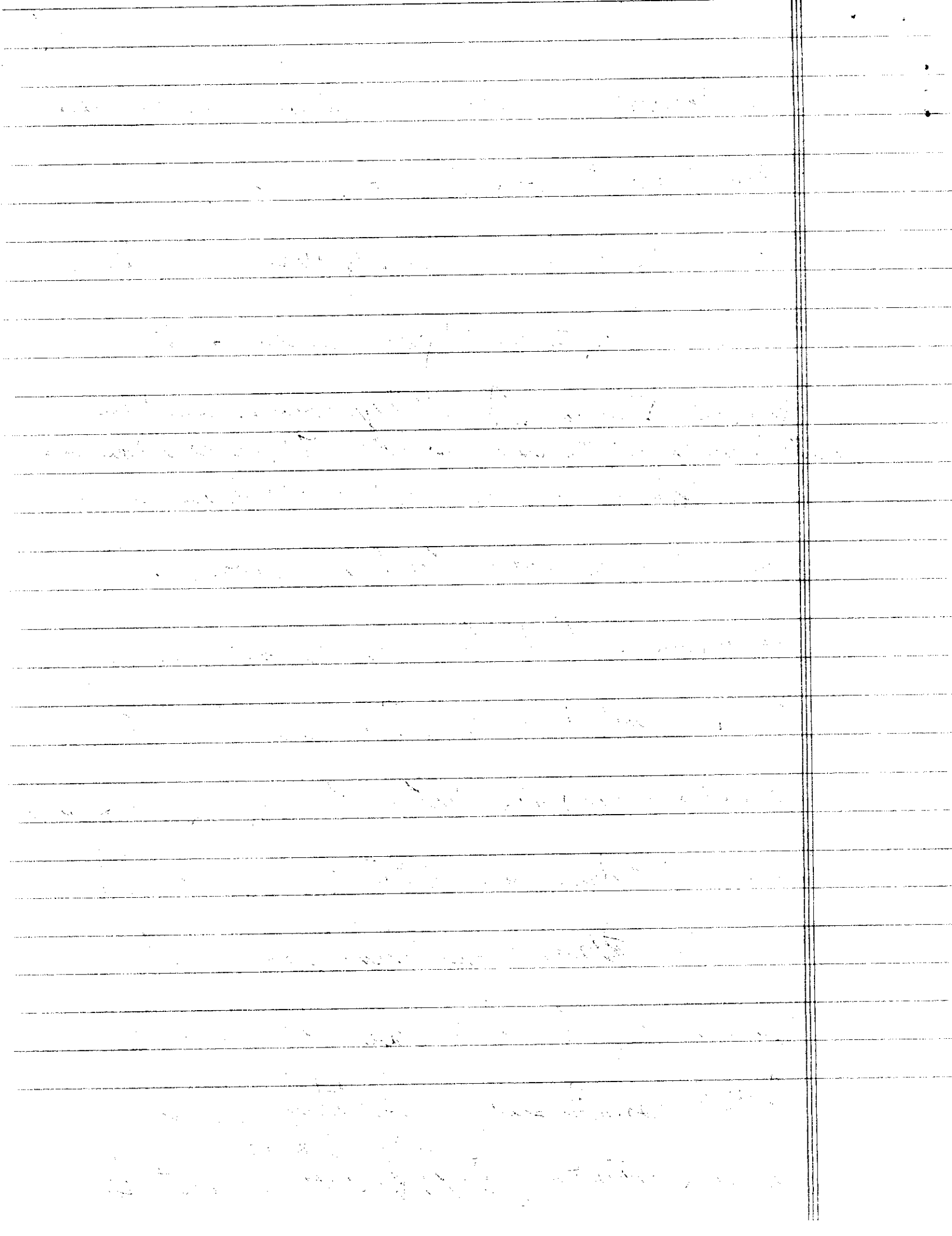
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4. The fourth part of the document is a list of names and addresses. The names are written in a cursive hand, and the addresses are written in a more formal, printed hand. The list is organized into two columns, with names on the left and addresses on the right. The names are: John Smith, Mary Jones, Robert Brown, and Sarah White. The addresses are: 123 Main Street, New York, NY 10001; 456 Elm Street, New York, NY 10002; 789 Oak Street, New York, NY 10003; and 101 Pine Street, New York, NY 10004.

5. The fifth part of the document is a list of names and addresses. The names are written in a cursive hand, and the addresses are written in a more formal, printed hand. The list is organized into two columns, with names on the left and addresses on the right. The names are: John Smith, Mary Jones, Robert Brown, and Sarah White. The addresses are: 123 Main Street, New York, NY 10001; 456 Elm Street, New York, NY 10002; 789 Oak Street, New York, NY 10003; and 101 Pine Street, New York, NY 10004.

an inflexible, authoritarian response when ~~confronted~~
advised about G's difficulties. So, if
G can meet the unilaterally imposed deadline,
he did not try to get Agout to recognize his
perpetual dilemma. The 22 days would seem to be
enough time to get at least several of the Reports done; however,
As to the sign in/out noncompliance issue,
standing alone, in isolation, the A can sustain a 3
day suspension. But the failure to sign in/out on
the dates specified fits in the context of G's
general noncompliance with the Agency's paperwork
policies & procedures, and further troubles the A.

The ~~same~~ European environment
described by G & D & V cause him to seek
SMA (can't see a substitute for his
Union activities). ^{Again he did not}
~~or rather~~ ask Agout to



flex its deadline after he got the last "hugger" memo.

Whether Miquit will agree to do so is sheer speculation. Having ^{carefully} analyzed all of the data.

The A sustains the discrepancy + denies the finance. It is a very serious.

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5. The fifth part of the document is a list of names.

#1346

BENCH DECISION AND AWARD

ARBITRATOR:

Furman

HEARING DATE:

2-17-99

GRIEVANT:

Shawn Wadum

GRIEVANCE #27-30-980602-0769-01-03-F

DEPARTMENT:

ODR+C

UNION:

OCSEA

MANAGEMENT
ADVOCATE:

Beth Heins

UNION
ADVOCATE:

Bubba Wylie

ISSUE

^{as} STIP: Was G 2 dg fine for the violation of the
 Code of Eke conduct Rules 2b, 3b & 3h for just cause?
 If not, what shall the remedy be?

AWARD

There is no dispute as to the salient facts: G. violated
 Rules 2b, 3b & 3h on the dates set forth in St Exh 2. He has
 prior discipline of record for similar infractions. His reasons
 for tardiness / failure to follow call off procedures are
 insufficient to support mitigation of the discipline as
 these were not first time occurrences. The A is less
 convinced that discipline is appropriate for applying for leave
 when leave balances are insufficient. ~~as the employee~~
 The employee may have some knowledge of his available

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2-17-99

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leave balance, but the Elyr is the true keeper of record. ~~It is understood that~~ the Elyr ^{has not} ~~proceed~~ ~~be~~ intentionally applied for leave w/o sufficient leave balance, but in the context that he had prior notice of a problem in this regard, that will have been prudent & incumbent upon him to verify his ^{personal leave} balance prior to application for same on 8-8-97. I was not short $\frac{1}{2}$ hr, but 6.5 hr - this is significant.

Although the A. finds the cited work rules were violated, & discipline issued was consistent with the internal goal, the just cause inquiry in this case includes a Union due process argument, which ~~may~~ could affect the right of management to impose the 2 day fine.

The U. asked the Arb to consider prior rulings
 of other Arb. who interpreted law on Art 24.
 She has done so, but finds none of the 3
 cited cases should control the ~~outcome~~
 result here, as the facts ~~are~~ ^{are} ~~very different~~
 distinguishable. Here, the Union essentially
 contends that the acts for which discipline
 was imposed occurred in Aug + October 1997, (8-8, 9-29-
 10-4-97)
 investigatory interviews took place 10-21 + 10-29-
 97, but no pre-disc conf. was held until
 4-6-98. The Union claims dp/procedural
 violation of ^{Art} 24 ~~24-24-24~~ due to the
 approx 6 mo delay between the investig. interview &
 the ~~sup~~ holding of the pre-disciplinary hearing.

(There is no dispute as discipline would have been given.)

The ~~parent~~ ^{Yunnan} ~~has~~ ^{has} again that the

Time: 2:45 - 3:00 PM 8-8-97 + 10-29-97

was (fatal to Miquand's ability to move forward)

~~The party agreed that the R.R. should run~~
~~the line from~~

the saying is this summer & did the police
of Madrid to schedule the pre-disag conference
until 4-6-98 violate the K? Although he

ARB is not convinced there was any valid management reason for such a delay, the delay is not a violation of the K. Heel Mgmt delayed its investigation until 4-6-98

a different result would have likely occurred.

The Ash div condense six months delay especially

When the facts are so clear + ^{the} investigation is almost
pre-sumed - if you are truly or did not call in on time
is not difficult of proof. But the K requires discipline
to be initiated in a reasonably prompt manner,
+ after both parties stop. That the investigating
interviewer begins the disciplinary process, she
is constrained from finding the basis delay
in holding the pre-disciplinary ^{conference} violates the discipline
Clause. Msgrnt C/H called the pre-disciplinary
at a much earlier date, but its failure
to do so did prevent its ultimate disciplinary
action from being timely. Msgrnt's argument
of "no prejudice" may not avoid him in another
case, with different facts, ~~as he is not~~ ^{as he is not} ~~in violation of~~ ^{in violation of}
~~the rule~~ ^{the rule}. However, in this case, G d p rule

were not required to a degree sufficient to
restrain the discipline. Therefore, the
process is done

